



Terms & Conditions

This website is operated by the NC Oxford. (referred to as "NC Oxford/we/our/us"). As a user of this website (referred to as "you/your") you acknowledge that any use of this website by you including any transactions you make ("use/using") is subject to our terms and conditions below (which includes any other important hyper-linked sections e.g. Privacy Policy).

By using this website you confirm that you are at least 18 years old or if you are not at least 18 years old, that you have the authority/consent of your parent or guardian to do so.

Please make sure you:

- * Read through these terms and conditions carefully before using this website as your use of the website will signify your agreement to be bound by them.
- * Print a copy for future reference.
- * Also read our Privacy Policy section regarding your personal information.

General

We reserve the right to change these terms and conditions at any time. If any such changes will take effect from when they are posted on the website and it is your responsibility to read the terms and conditions on each occasion that you use this website. Your continued use of the website shall signify your acceptance to be bound by the latest terms and conditions.

If you are not a consumer, you confirm that you have authority to bind any business on whose behalf you use this website

Order process

All orders that you place on this website will be subject to acceptance in accordance with these terms and conditions.

The 'confirmation' stage sets out the final details of your order. Following this, we will send to you an order acknowledgement email detailing the products you have ordered.

Delivery

Delivery charges and estimated timescales are specified when you place an order. We make every effort to deliver goods within the estimated timescales. However delays are occasionally inevitable due to unforeseen factors. NC Oxford shall be under no liability for any delay or failure to deliver the products within estimated timescales. Delivery to UK Mainland only.



Payment

We will refund any payment made from your card in the unlikely event that goods are unavailable or if we are unable to fulfil your order. Goods are subject to availability. In the event that we are unable to supply the goods, we will inform you of this as soon as possible.

Payment can be made by in line with PayPal payment acceptance policies

All prices include VAT (where applicable) at the applicable current rates but exclude delivery charges, unless expressly stated.

Returns, Cancellations and Substitutions

If for any reason you are not satisfied with your order, we will refund or exchange any unused goods providing these are returned undamaged and in saleable condition. Please contact us within 14 calendar days of receiving your order if you wish to return goods. **We do not offer free returns. Return postage is paid by the customer.** Please include your name, address (including postcode) and order number inside the parcel with the reason for return stated clearly. We suggest you send this by recorded delivery as **we can accept no responsibility for missing goods.**

Once the parcel has been received, we will refund your order within 14 days of receipt but we will not refund the postage and packaging charges incurred in returning the item to us, unless it is faulty. In the case of faulty goods we will offer a full refund, including *reasonable* postage costs incurred by the customer if proof of payment is provided.

Returned items should be sent to Suite 221, 266 Banbury Road, Oxford, OX2 7DL

Intellectual Property

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Liability and Indemnity

Nothing in these terms and conditions excludes or limits liability for death or personal injury caused by negligence, fraudulent misrepresentation, or any other liability which may not otherwise be limited or excluded under applicable law.

Subject to Section 7.1 above, NC Oxford will use reasonable endeavors to verify the accuracy of any information on the site but makes no representation or warranty of any kind (whether express or implied statutory or otherwise) regarding the contents or availability of the site or that it will be timely or error-free, that defects will be corrected, or that the site or the server from which it is made available are free of viruses or bugs or represents the full functionality, accuracy, reliability of the website. NC Oxford will not be responsible or liable to you for any loss of content or material uploaded or transmitted through the website and NC Oxford accepts no liability of any kind for any loss or damage from action taken or taken in reliance on material or information contained on the site.

We will take all reasonable precautions to keep the details of your order and payment secure, but, unless we are negligent, we cannot be held liable for any losses caused as a result of unauthorised access to information provided by you.

Miscellaneous Provisions

The contract between us shall be governed by the laws of England and any dispute between us will be resolved exclusively in the courts of England. English is the only language offered for the conclusion of the contract.

www.ncoxford.com website is operated by NC Oxford. Of
Suite 221, 266 Banbury Road,
Oxford

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By placing an order you agree to the terms and conditions stated above. If you require any further information which is not available by following our customer services links, please contact us directly on 01865 703055 or e-mail enquiries@ncoxford.com